



Emergency Vehicles & Products
P.O. Box 8170
Lancaster ,PA 17604

TERMS & CONDITIONS OF SALE

Terms and Conditions of Sale**

Emergency Vehicles and Products (EVP), reserves the right to accept or reject any and all orders regardless of the manner in which the order is made. EVP. reserves the right to change or modify terms and conditions of sale (TACS) at any time and without notice. We will make every effort to keep the most up to date TACS posted on our website in a timely manner.

Place of Sale / Venue**

Orders shall become valid, and the sale shall be deemed made in Lancaster, Lancaster County, Pennsylvania, subject to the terms set forth herein, when accepted by EVP, in Lancaster, Lancaster County, Pennsylvania. All sales are subject to the laws of the Commonwealth of Pennsylvania, and the United States Government and other relevant foreign laws. The venue for all disputes shall be in the courts of Pennsylvania. No change , modification or revision of an order shall be valid unless agreed to in writing by EVP, Inc. Any terms and conditions set forth in the buyer's purchase order shall not materially alter terms and conditions set forth herein.

Pricing **

Although every attempt is made to keep the website, Ad's, Quotes and proposals error-free, occasionally a mistake will occur. In the event of an error we reserve the right to correct the error. Emergency Vehicles & Products reserves the right to change pricing at any time for any reason.

Nonsufficient Check**

Any Account having a check returned from the bank for " Not Sufficient Funds" will be charged a \$25.00 fee for the "Returned Check" and placed on C.O.D. money order or certified check basis. If payment is not made complete (balance including returned check fee) within 10 days from the non sufficient check bounce back date the account will be placed in collections.

Copyright Notice**

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Non Payment & Collections**

Non payment will result in the account being placed on collections at 45 days past the product invoice date. Interest shall accrue at a rate of 18% compounded daily everyday past 30 days of the invoice date. The account will transfer to the collections department at 45 days past the invoice date. Interest may increase to the maximum allowable by law compounded daily when in collections. Emergency Vehicles & Products will prosecute to the fullest extent of the law, including all collections costs. The venue for legal proceedings shall follow Emergency Vehicles & Products Terms and Conditions of Sale.

Shipping & Handling**

All orders are subject to shipping and handling charges and fee's. These charges and fee's shall change as shipping costs change. Any drop ships on customer shipper accounts shall incur handling fee's.

All shipments shall be F.O.B the manufacturer ship location. Unless quoted otherwise shipping is not included in proposals and quotes and will be billed additionally. EVP will assume no liability for delayed deliveries by UPS or any other carriers. Any charge backs to product being undeliverable may be cause for additional charge to the customer or end user.

Refused Shipments**

Refused shipments are subject to freight and shipping charge backs and a 40% restocking fee.

Claims**

Claims for shortages, flaws or incorrect merchandise must be made to EVP within 10 days of product arrival. Deductions from remittances will not be allowed unless authorized in writing by EVP. All claims for goods lost or damaged in transit must be filed by the customer with EVP. All packing and paperwork must be held for inspection and documentation purposes.

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Returns**

Custom products and special orders are NOT returnable under any circumstances. Products for example, but not limited to are: turnout gear, embroidered items, screen printed items or special color orders. Some items are always custom such as frontaces. All claims for returns must be made within 15 days of shipment arrival. No returns will be accepted past 30 days off arrival or if merchandise has been worn or placed in service by the user. Freight handling and custom charges will not be credited. Returns will be refused unless a return authorization number has been issued.

Restrictions of Sale**

Emergency Vehicles & Products is a dealer of products to the fire service and safety markets in the tax exempt sectors. EVP does not promote retail sales. The United States Government restricts the sale of certain products to international destinations in which an export license must be obtained by EVP prior to order processing. Orders for international destinations are subject to review EVP for compliance and will be processed in compliance with all United States international trade regulations. All transactions are subject to screening against all published denied party listings made available by the united states government.

Emergency Vehicles & Products restricts the sale of selected products such as, but not limited to, embroidered items, badges, nameplates, insignia, emblems, etc that may deem someone in an official capacity. Official identification may be required and requested at anytime if someone's official capacity is in question. When you place an order for potentially restricted items you are claiming that you are authorized to purchase, and you are in compliance with all local, state and federal laws concerning the same. As a verification we may at anytime we may request documentation regarding the ability to purchase items, thus delays may be caused for delivery.

Invoicing

Emergency Vehicles & Prducts performs all invoicing from it's corporate office. EVP reserves the right to correct an invoice error at any time and for any reason regardless of why the error occurs.

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Phone: 443-393-1130 Fax: 443-399-1001 Toll Free: 800-592-9205
www.emergencyvehiclesandproducts.com